

How do I contact Customer Service?

Our normal office hours are Monday-Friday 8 a.m.-4:30 p.m. You may contact us either by phone at (763) 494-6330 or send an e-mail to utilitybilling@maplegrovern.gov with eUtilitybilling in the subject line. Describe your problem and provide an e-mail address, account number, customer number and phone number where you can be reached. If you are contacting us after hours we will respond during normal business hours.

If you have a water emergency and it is after our normal business hours, please contact our Public Works Dept. at (763) 494-6370.